name, or the identifying number, symbol, or other identifying particular assigned to the individual, such as a finger or voice print or a photograph.

Statistical Record means a record in a system of records maintained for statistical research or reporting purposes only and not used in whole or in part in making any determination about an identifiable individual, except as provided by section 8 of Title 13 of the United States Code.

System of records means a group of any records under the control of the Board retrieved by the name of the individual or by some identifying number, symbol, or other identifying particular assigned to the individual.

Routine use means, with respect to the disclosure of a record, the use of such record for a purpose which is compatible with the purpose of which the record was compiled.

Agency means any executive department, military department, Government corporation, Government-controlled corporation or other establishment in the Executive Branch of the Government or any independent regulatory agency.

§ 1007.3 Requests by an individual for information or access.

- (a) Any individual may request information on whether a system of records maintained by the Board contains any information pertaining to him or her, or may request access to his or her record or to any information pertaining to him or her which is contained in a system of records. All requests shall be directed to the Privacy Officer, Surface Transportation Board, 1925 K Street, NW, Washington, DC 20423.
- (b) A request for information or for access to records under this part may be made by mail or in person. The request shall:
- (1) Be in writing and signed by the individual making the request; and,
- (2) Include the full name of the individual seeking the information or record, along with his or her home and business addresses and telephone numbers.
- (c) For each system of records from which information is sought, the request shall:

- (1) Specify the title and identifying number as it appears in the system notice published by the Board;
- (2) Provide such additional identifying information, if any, as may be required by the system notice;
- (3) Describe the specific information or kind of information sought within that system of records; and,
- (4) Set forth any unusual arrangements sought concerning the time, place, or form of access.
- (d) The Board will respond in writing to a request made under this section within ten days (excluding Saturdays, Sundays and legal public holidays) after receipt of the request. If a definitive reply cannot be given within ten days, the request will be acknowledged and an explanation will be given of the status of the request.
- (e) The individual either will be notified in writing of where and when he or she may obtain access to the records requested or will be given the name, address and telephone number of the member of the Board staff with whom he or she should communicate to make further arrangements for access.

[41 FR 3087, Jan. 21, 1976, as amended at 64 FR 53266, Oct. 1, 1999]

§ 1007.4 Procedures for identifying the individual making the request.

When a request for information or for access to records has been made pursuant to §1007.3, before information is given or access is granted pursuant to §1007.5 of these rules, the Board shall require reasonable identification of the person making the request to insure that information is given and records are disclosed only to the proper person.

- (a) An individual may establish his identity by:
- (1) Submitting with his written request for information or for access to photocopy, two pieces of identification bearing his or her name and signature, one of which shall bear his or her current home or business address; or
- (2) Appearing at any office of the Board during the regular working hours for that office and presenting either:
- (i) One piece of identification containing a photograph and signature, such as a driver's license or passport,